

## **Server- FT and PT positions available**

**Department:** Food & Beverage

**Reports to:** General Manager



### **Job Summary:**

The Country Club Server, with direction from the Leadership team, will be responsible for enhancing the member experience by providing excellent customer service to club members and guests in the dining and banquet areas of the club.

### **Job Qualifications & Requirements:**

The Country Club Server must be able to perform duties that help maintain and serve our restaurant(s), patios, Café, and/or banquet events as indicated below:

- Customer Service: interact with members by taking orders, making recommendations, and providing information about menu items while creating a welcoming and professional atmosphere. Ensures timeliness and accuracy.
- Set up and break down tables, stocks service areas, performs cleaning duties.
- Maintains a high standard of safety and cleanliness.
- Cash Handling: handles cash and process transactions, including operating POS stations, handling payment, and making change.
- Must have strong communication and interpersonal skills and be able to work efficiently in a fast-paced environment.
- All other duties as assigned by the General Manager.

### **Experience:**

- One-year related experience preferred.

### **Physical Requirements:**

- Must be able to sit, stand, walk, use hands, and reach with hands and arms.
- Must be able to lift up to 30 lbs. and perform strenuous work lifting.
- Must be able to bend, kneel, crawl, push, and pull.
- Must be able to climb and/or balance.
- Will be required to perform job functions in areas that will expose you to extreme temperatures; both cold and hot.

### **Work Schedule Requirements:**

Servers must work a flexible schedule based on business needs. Full-time positions require a minimum of 30 hours per week and one (1) weekend shift.

**Additional Position Details:**

- Sick time as defined by NYS law.
- Employee meals offered Tuesday through Saturday
- Golf Privileges
- Medical, Dental, Vision, Life, and Retirement benefits eligible (Full-time Employees)
- 80 hours of PTO available after a 30-day introductory period (Full-time Employees)